

Membership and Refund Policy

Membership or other payments

Membership fees as standard are paid in two instalments:

- 1. Membership deposit payment required to secure the membership offer
- 2. Membership balance payment finalising the balance of membership fees.

These can be paid through the following means:

- Through electronic bank transfer
- In person at the club to a sanctioned club official via credit card or cash

Paying in Fee instalments

Fees can be paid in instalments in an agreed payment plan with the club treasurer in writing. Such plans will only be provided to members in extenuating circumstances. Any member in need to pay fees in instalments should contact the club at keonparkfootballclub@gmail.com

Special Circumstances

Any member in need of assistance to pay fees should contact the club at keonparkfootballclub@gmail.com

Club Officials

Club officials such as committee members, coaches or other club volunteers may be eligible for full or whole fee waiving under the <u>Keon Park Volunteer Discount Policy</u>.

Refunds

On occasions a club member may leave our club or stop playing football and seek to have registration fees refunded. Accordingly, the club has adopted this refund policy.

Deposits

In the event of a deposit being placed with the club to hold a membership, no refund will be provided if the person decides not to participate under any circumstances.

Membership Fees



In the event of a refund of membership fees being sought the following principles will apply.

- 1. Generally, any costs incurred by the club shall not be refunded.
- 2. Refund requests caused by exceptional circumstances (e.g., serious illness or injury, etc) may be considered by the Club committee on an individual basis.

Any request for refund of fees must be sent to keonparkfootballclub@gmail.com and be forwarded for the attention of the Club registration team by e-mail.

The Club Treasurer and at least one other committee office bearer will evaluate the request and decide on the outcome.